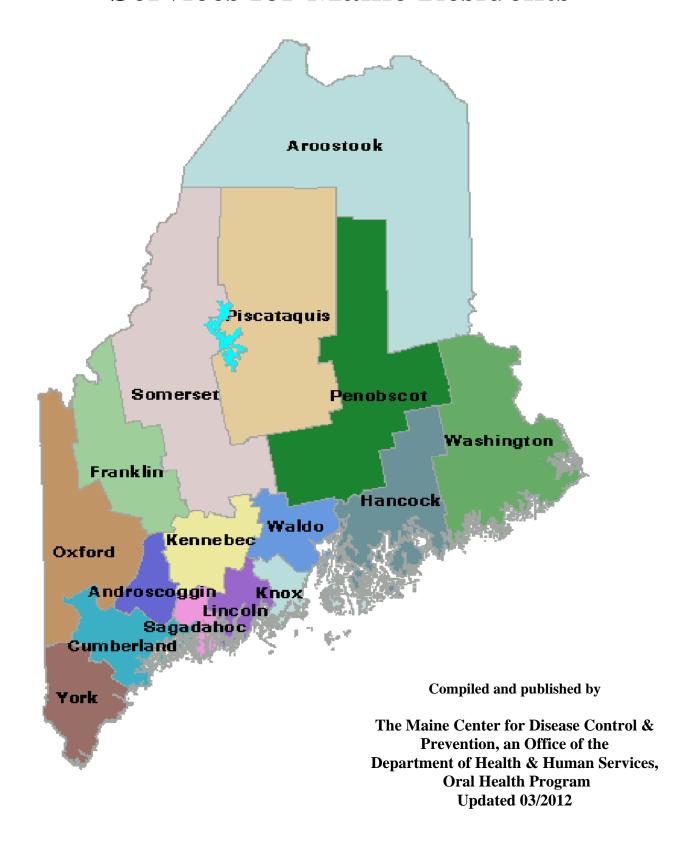
Dental Clinics & Services for Maine Residents





Maine Center for Disease Control and Prevention

An Office of the Department of Health and Human Services

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

Dental Clinics & Services For Maine Residents

Compiled and published by the Maine Center for Disease Control & Prevention,

Oral Health Program

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FOR MAINE RESIDENTS

Introduction

Oral health is a vital component of overall health throughout the life cycle. Dental disease affects people of all ages; yet to a great extent, it is highly preventable. Early diagnosis of oral health problems through regular dental visits and the use of preventive measures such as fluoride and dental sealants, along with practicing good oral hygiene, good nutrition, and the prevention of oral injuries, are important for people of all age groups. Adopting, practicing, and maintaining healthy behaviors will help everyone to "Keep Your Teeth for a Lifetime." Unfortunately, and for a variety of reasons, not everyone is able to obtain dental care on a regular basis. However, preventive measures and some services are available to all individuals.

Community Water Fluoridation. All ground and surface water in the United States contains some amount of fluoride, the 13th most common mineral in the earth's crust. Public water supplies can add small amounts of fluoride to their water to adjust the natural level up to a level that helps protect against tooth decay. In Maine, communities authorize water fluoridation by public referendum. Studies show that fluoridation can reduce the amount of cavities children get in their baby teeth and can reduce tooth decay in permanent adult teeth by up to 40%. Water fluoridation protects against tooth decay all through life. Fluoridation is one of the most researched public health measures and is safe and effective when used and consumed properly. It benefits everyone, regardless of income, age, ethnicity, or ability to access dental care. Fluoridation is inexpensive; costs per person per year may vary, but over a lifetime are about the same as or less than the cost of one dental filling, making fluoridation very cost effective. In Maine, about third our communities have public water supplies, and of these in 2010, 133 communities presently get their water from water utilities that fluoridate, providing this health benefit to about 500,000 people. For a current list of fluoridated communities in Maine, contact the Oral Health Program or visit http://www.maine.gov/dhhs/bohdcfh/odh/water-fluoridation.shtml.

MaineCare: MaineCare, administered through the Department of Health & Human Services, provides dental benefits to individuals whose incomes meet federal poverty guidelines. Eligible children and young adults under age 21 are able to get the preventive and regular care they need to facilitate normal growth and development. Eligibility is based on family income. For members age 21 and over, MaineCare covers a limited number of dental procedures to relieve pain, eliminate infection, and/or prevent imminent tooth loss. See page 18 for more information on MaineCare programs.

About This Directory

This directory is meant to offer a resource for health and social services providers likely to be assisting clients who do not have a regular dentist in obtaining the dental care they need. These may include people with low incomes, those who do not have insurance coverage or who are eligible for MaineCare, and individuals with special needs. There are a number of clinics and other agencies throughout the state of Maine that either directly provide dental care services, or can assist these individuals in obtaining access to care. This directory describes those clinics and agencies, the services they provide, eligibility guidelines, and where to get more information. State-funded assistance programs, tribal health programs, rural community health centers, and other potential sources of care are included. This document is updated about every 1 to 2 years, and the information included may not remain accurate, but we hope it can provide a start in finding appropriate resources.

The information in this directory was updated during the fall of 2010 and to the best of our knowledge, is accurate as of the date of publication. *PLEASE NOTE* that inclusion in this directory does not guarantee that services will be provided.

We would appreciate learning about other programs and services that provide or assist Maine people in obtaining dental care. If you have suggestions for additions to this directory, please forward them to the Oral Health Program (see inside cover). New information will be added to of this directory is as it becomes available. In addition, from time to time, updates to this directory may be available electronically. Please check the Maine CDC Website http://www.maine.gov/dhhs/bohdcfh/odh/index.shtml for the most up to date version of this publication.

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Using This Directory

The Directory is divided into three major sections: (I) Clinics and Health Centers (sources of direct clinical services), listed alphabetically by county; (II) State-Funded Assistance Programs (available to eligible persons statewide); and (III) Other Resources (programs and agencies that may be helpful in obtaining care or that have several locations throughout Maine, as well as other suggestions). This section also includes a list of preventive dental hygiene providers.

Check the resources for your geographic area first. Then review Sections II and III for additional ideas. We have tried to indicate any restrictions such as residence, age or income as clearly as possible, sometimes with the use of bold type and headings. In Section III under "State-wide Resources," we have listed those clinics and health centers that did not impose residence requirements at the time of publication.

Call the clinics, health centers, and other health or social service agencies in your area even if it appears from the description that they cannot provide dental care or help obtain services. Staff may know of new resources and be able to help you, even if they deal primarily with a different population group or area of service.

SECTION I. CLINICS AND HEALTH CENTERS

Listed Alphabetically by County

(All telephone numbers are Area Code 207 unless noted otherwise.)

Androscoggin County

Resources

B Street Dental Program – Lewiston Community Dental – Lewiston 753-5400 777-7442

Program Description

B Street Dental Program B Street Health Center

57 Birch Street Lewiston, ME 04240

Tel: 753-5400 Fax: 786-0489

The dental center is located in B Street Community Center at the corner of Birch and Bates Streets in downtown Lewiston. The B Street Dental Program provides dental hygiene services Monday - Thursday including cleanings, fluoride treatments, dental sealants, and radiographs. There is a pediatric dentist on staff on Tuesdays through Thursdays to do examinations and restorative treatment. The program serves children up to the age of 15 years old who are either covered by MaineCare or are uninsured and may qualify for our FQHC sliding-fee scale discount. This program is part of the Community Clinical Services (CCS) Federally Qualified Health Center (FQHC) that is affiliated with Sisters of Charity Health System and St. Mary's Regional Medical Center.

Hours: Monday through Thursday, 7:30 AM to 4:00 PM.

Community Dental – Lewiston

177 Main Street Lewiston 04240

Tel: 777-7442 Fax: 777-7706

Community Dental - Lewiston provides comprehensive preventive and restorative dental services as well as oral health education to children and adults. MaineCare and private insurance are accepted. An income based sliding fee schedule is available to uninsured residents of Community Dental's service areas in southern, central, and western Maine who meet the income guidelines. Hours: Monday to Friday, 8:00 AM to 4:30 PM.

Aroostook County

Program Descriptions

Eagle Lake Health Center

10 Carter Street P.O. Box 309

Eagle Lake, ME 04739

Tel: 444-5973 Fax: 444-5520

Contact Person: Norman Fournier, Executive Director

Hours: Monday, Wednesday, Thursday 8:00 AM to 5:30 PM. Hours: Tuesday 9:00 AM to 8:00 PM, Friday 8:00 to 12:00 PM

The Health Center provides restorative, prevention, and rehabilitative care for children and adults. MaineCare and private insurance are accepted, and a sliding fee scale is available for patients whose family income meets the Center's income guidelines (based on federal poverty level).

Cumberland County

Resources

City of Portland, Public Health Division 874-8450

Clinical Services, Portland 822-0232 or 800-572-4928

Community Dental - Portland 874-1028 University of New England, Portland 221-4900

Program Descriptions

City of Portland, Public Health Division

Oral Health Program 20 Portland St. Portland, ME 04101

Tel: 874-8450 Fax: 874-8975

Contact Person: Martha Barnes, RDH, Program Coordinator

• Homeless Health Dental Clinic

Restorative and preventive services are provided in a dental clinic for Portland's homeless population. Call 874-8450 for more information.

<u>Clinical Services</u> (Please note restrictions)

63 Preble Street Portland, ME 04101

Tel: 822-0232 or 1-800-572-4928 Contact Person: Holly Sweet

This clinic provides a full range of outpatient dental services for clients who are currently receiving services (with an assigned case worker) through the Maine Department of Health & Human Services. The clinic treats only adults who are mentally retarded or have a chronic mental illness, under the consent decree, or mental health and mentally retarded clients that have case management with agencies that are contracted with the State of Maine.

Only MaineCare is accepted.

Clinic Hours: Dental - Monday to Friday 8:00 AM to 4:00 PM

Clinic Hours: Hygiene – Monday to Friday: hours vary

***Sedation – hours vary: Sedation is only for profoundly mentally retarded individuals.

Community Dental – Portland

640 Brighton Avenue Portland, ME 04102

Tel: 874-1028 Fax: 842-2963

Community Dental – Portland provides comprehensive preventive and restorative dental services as well as oral health education to children and adults. A pediatric dentist is available on a part time basis. MaineCare and private insurance are accepted. An income based sliding fee schedule is available to uninsured residents of Community Dental's service areas in southern, central, and western Maine who meet the income guidelines.

Hours: Monday to Thursday. 7:00 AM to 4:30 PM Friday 8:00 AM to 4:30 PM

University of New England

Dental Hygiene Department/Westbrook College Campus 716 Stevens Avenue Portland, ME 04103

Tel: 221-4900

The clinic is open only from September to April.

The University of New England Dental Hygiene clinic offers dental hygiene services that include oral examination, personalized oral hygiene instruction, blood pressure screening, radiographic survey (x-rays), teeth cleaning, fluoride treatments, and sealant placement. **These services are available to the general public and there are no income restrictions.** This is a teaching clinic so appointments may require more time. Patients do not see a dentist, but work with a student hygienist. Services **NOT** provided include: fillings and restorations, extractions, crowns, root canals, orthodontics, dentures, or bridges. Maine Care is accepted for patients through age 20 only. No other insurances are accepted, only cash or check payments. Low fees are charged to cover the cost of materials only.

Children 12 and younger: fees average \$20.00

Children 13 and over and adults: fees average \$30.00

Discounts: senior citizens.

Hours: Monday-Friday, 8:30 AM - 4:30 PM.

Franklin County

Resources

Community Dental - Farmington Strong Dental Center, Strong 779-2659 684-3045

Program Descriptions

Community Dental – Farmington

131 Franklin Commons, Suite 1 Farmington, ME 04938

Tel: 779-2659 Fax: 779-2697

Community Dental – Farmington, located in the Mount Blue Health Center, adjacent to Franklin Memorial Hospital, provides comprehensive preventive and restorative dental services as well as oral health education to children and adults. MaineCare and private insurance are accepted. An income based sliding fee schedule is available to uninsured residents of Community Dental's service areas in southern, central, and western Maine who meet the income guidelines.

Hours: Monday to Thursday, 7:00 AM to 5:30 PM

Strong Dental Center

Strong Area Health Center 177 North Main Street Strong, ME 04983

Tel: 684-3045

Website: www.strongchc.org

The Strong Dental Center is located in the Strong Area Health Center in Franklin County, one of 11 federally qualified health centers administered by HealthReach Community Health Centers. The Center serves adults and children and accepts both commercial insurance and MaineCare. In addition, an affordable care program is offered for uninsured residents who meet income guidelines. A comprehensive range of preventive and restorative services is provided.

Hours: Monday - Thursday: 8:00 AM to 5:00 PM;

Monday: 5:00 PM to 7:00 PM

Hancock County

Resources

Bucksport Regional Health Center 469-2359 or 1-800-993-5990

Caring Hands of Maine Dental Center 667-6789 The Maine Coast Community Dental Clinic, Ellsworth 667-0293

Program Descriptions

Bucksport Regional Health Center

110 Broadway

Bucksport, ME 04416

Tel: 902-1100 1-800-993-5990

Hours: Monday & Thursday: 7:30 AM to 5:30 PM; Tuesday: 7:30 AM to 7:00 PM

Wednesday: 7:30 AM to 5:30 PM; Friday 7:30 AM to 3:00 PM

The Board of Directors of the Bucksport Regional Health Center offers primary care dental services at the Bucksport Regional Dental Center. The Dental Center accepts patients of all ages on an appointment basis (no walk-ins). MaineCare insurance is welcome, as are other forms of dental insurance. Fee discounts are available and based on federal income guidelines (applications require proof of income). Emergency services, diagnostic exams, extractions, fillings, cleanings and, preventive appointment are provided. The Dental Center is handicapped accessible.

Caring Hands of Maine Dental Center

70 Kingsland Crossing, Suite A Ellsworth, ME 04605 Tel: 207-667-6789

161. 207-007-0789

Dental@caringhandsofmaine.org

The Caring Hands of Maine Dental Center is a non-profit community facility that focuses on providing accessible and affordable dental care to families from anywhere in Maine. The clinic was founded to treat children and adolescents; however, adult patients are also accepted. The Dental Center provides comprehensive dental services and strives to create a dental plan of ongoing care for every patient that fosters lifelong oral health. Emergency dental treatment is also provided. Appointments should be made for regular care; please call ahead to be seen for an emergency. The Center accepts private insurance, MaineCare, and also has discounted fees for families without dental insurance. In addition, the Center sponsors numerous outreach projects per year, providing portable preventive and dental treatment services around Eastern Maine.

Hours: Monday - Thursday, from 7:30 AM until 5:30 PM.

A program of Downeast Health Services 52 Christian Ridge Road Ellsworth, ME 04605

Tel: 667-0293 Fax: 667-5805 Website: www.downeasthealth.org/dental.html Hours: Monday - Thursday, 7:30 AM to 6:00 PM

The Maine Coast Community Dental Clinic provides comprehensive dental and dental hygiene care. We primarily serve the children of Hancock and Washington counties and their families; however, we have patients from all over Maine. We accept new patients and emergencies as much as possible. The clinic's goal is to provide accessible and affordable care while allowing patients to pay for services directly or utilize dental insurance and MaineCare coverage. Patients may also be eligible for income-determined discounted sliding fees based on federal guidelines. Maine Coast Community Dental Clinic also sponsors portable dental programs at schools and rural areas within our service area.

Kennebec County

Resources

Capitol Community Clinic, Riverview Psychiatric Center, Augusta

624-3942 or 1-800-834-3339

The Community Dental Center, Waterville Kennebec Valley Dental Center, Inc

872-8891 623-3400

Program Descriptions

Capitol Community Clinic (Please note restrictions)

Capitol Community Clinic 250 Arsenal Street Augusta, ME 04332

Tel: 624-3966 or 1-800-834-3339

Capitol Community Clinic provides a full range of general dentistry and hygiene services for persons receiving psychiatric treatment through an agency funded by the Department of Health & Human Services. The clinic is located within Riverview Psychiatric Center.

Business hours: Monday through Friday (excluding holidays) 8:00 AM to 4:00 PM.

Kennebec Valley Dental Coalition:

The Community Dental Center

93 Main Street - 3rd Floor Waterville, ME 04901

Tel: 872-8891 (appointments and information)

The Community Dental Center offers general preventive and restorative services to children and adults. This includes cleaning, digital x-rays, fluoride treatment, fillings, extractions, root canals, and crowns. We also can make sport and night guards.

The Center accepts MaineCare payments and offers a sliding fee schedule for people who are uninsured. Private dental insurance and full-pay patients are also accessible.

The Center is a non-profit organization and receives support from local, state, federal and private sources.

Hours: Monday – Thursday 7:30 A. M to 6:00 P.M.

Kennebec Valley Dental Center, Inc

269 Water St Augusta, ME 04330

Tel: 623-3400

Website: www.kvdcnp@yahoo.com

Kennebec Valley Dental Center, Inc. is located in the Vickery Complex on the second floor directly above the Edmund Ervin Pediatric Center in downtown Augusta. The entrance for the new facility is located at 269 Water Street, next to the Ervin Pediatric Center, and from the Riverside Parking Lot. Parking, elevator services, and handicapped access is available at the Riverside entrance. We accept new MaineCare patients as well as most private insurances.

Knox, Lincoln, & Oxford Counties

Resources

Knox County Health Clinic Dental Program, Rockland 594-6996 Community Dental Center – Rumford 369-3600

Program Descriptions

Community Dental - Rumford

60 Lowell St Rumford ME 04276 Tel 369-3600

Fax: 369-3604

Community Dental – Rumford provides comprehensive preventive and restorative dental services as well as oral health education to children and adults. MaineCare and private insurance are accepted. An income based sliding fee schedule is available to uninsured residents of Community Dental's service areas in southern, central, and western Maine who meet the income guidelines.

Hours: Monday to Thursday, 7:00 AM to 4:30 PM Friday, 8:00 AM to 4:30 PM

Knox County Health Clinic

22 White St., Rockland, ME 04841 Phone 594-6996 Fax 594-6995 info@knoxclinic.org www.knoxclinic.org

Knox County Health Clinic Dental Program

*The Dental Clinic Does Not Provide Emergency Services *

The Knox County Health Clinic Dental Program provides exams, cleanings, sealants, simple fillings, extractions, and partials to children and adults under the age of 55 whose family earnings are at or below 200% of the federal poverty guidelines. Only residents of Knox County and those towns immediately next to Knox County, Waldoboro and Lincolnville, are eligible for the dental program. Priority is given to those who need dental care for pain and infection control, to improve employability, and to children who have been unable to receive dental care. There is a waiting list. The Clinic offers dentures to those who qualify for them. Patients will be responsible for a payment of \$100.00 per arch prior to starting work on denture preparation.

Applications may obtained by calling the office at 594-6992, or on our website at www.knoxclinic.org. Residents whose income is up to 100% of the federal poverty guidelines pay \$10.00 for each visit, while those with income between 101% and 200% pay \$20.00 per visit. MaineCare insured children pay \$5.00 per visit. Patients must cancel their appointment at least 24 hours in advance or you will still be charged. Patients who fail to cancel with proper notice are no longer eligible for services.

These services are available because of the incredible support from community members and organizations, as well as the generous donation of time and expertise from local dental offices. Please call the Knox County Health Clinic at 594-6996 for more information.

Penobscot County

Resources

| Dorothea Dix Psychiatric Center, Bangor | 941-4120 |
|--|--------------------|
| Dental Health Programs, Bangor | 262-7872 |
| HAN Family Dental Care, Lincoln | 794-8790 |
| Katahdin Valley Health Center, Millinocket | 723-6565 |
| Penobscot Community Dental Clinic, Bangor | 992-2152 Option #4 |

Program Descriptions

Dorothea Dix Psychiatric Center

P.O. Box 926 Bangor, ME 04402 Tel: 941-4120

Eligibility Criteria: Anyone who is currently an adult client receiving mental health or mental retardation services from the Department of Health & Human Services, i.e., a class member, a current or former inpatient of the Riverview Psychiatric Center, Augusta, Bangor Mental Health Institute, Dorothea Dix Psychiatric Center, the Pineland Center, or anyone who is currently receiving mental health or mental retardation services through an agency funded by the department And is unable to access dental services in the community at large, is eligible for services at the clinic. Our goal is to provide primary preventive dental services to as many of our eligible patients as our limited resources permit.

Services Available: The Dorothea Dix Dental Clinic provides general dentistry and dental hygiene treatment services to patients based on eligibility criteria as outlined above. The Clinic also provides IV_sedation dentistry to Pineland Consent Decree class members as well as other individuals with mental retardation for whom sedation dentistry in a community clinic setting is clinically appropriate. The DDPC Dental Clinic is limited in the scope and quantity of dental services it can provide, even when clinically indicated, because of the limited funding and staffing resources available.

Clinic Hours: Monday to Thursday: 8:00 AM to 5:00 PM

Dental Health Programs

Lincoln Hall, 201 Texas Avenue University College Bangor, ME 04401

Tel: 262-7872

Contact Person: Peggy Morse

The Dental Health Clinic operates as part of the Dental Hygiene educational program at the University of Maine. Student dental hygienists provide preventive services under the supervision of University faculty and volunteer dentists. Available services include: oral examination, scaling and polishing of teeth, oral hygiene instructions, dental X-rays, fluoride treatments, and sealants. **There are no residence requirements or income restrictions.** The Clinic does not participate in MaineCare or accept insurance, but will provide a coded receipt that can be submitted to an insurer. **The clinic is open from September through April** and is available to the general public. Appointments may be made by calling 262-7872.

Fee: Adults (13 years & older) - \$30.00

Fee: Children (4-12 years) & UMA students & Veterans - \$24.00

Health Access Network

HAN Family Dental Care PO Box 99: 9 Main Street Suite B Lincoln, ME 04457

Tel: 794-6700 1-866-426-4584

Health Access Network (HAN) is a federally funded Community Health Center providing primary and specialty care, mental health and dental services in Lincoln, Medway, Millinocket, and West Enfield. HAN Family Dental services are located in Lincoln. The office is fully equipped to provide education, prevention, and restorative care to people of all ages. Dental services include hygiene, X-rays, sealants, scalings, fillings, extractions, and root canals. HAN also accepts MaineCare, private pay and commercial insurance. For eligible patients, financial assistance is available; services are available on a sliding fee scale based upon income levels and household size. Emergency exams and services are generally available for patients with pain, swelling, or infection.

For more information about the Health Access Network dental program or other services, you may contact the central office at (207) 794-6700 or 1-866-426-4584.

Hours: Monday to Thursday, 7:30 AM to 5:00 PM.

Katahdin Valley Health Center

Mailing address for both Sites: Katahdin Valley Health Center P.O. Box 500 Patten, Maine 04765

Contact Person: Barbara Legassey, Dental Practice Manager

207-723-6565 866-366-5842 Fax: 723-6564

Site 1

Katahdin Valley Health Center 50 Summer Street Millinocket, Maine 04462

Site 2 (New Site)

Katahdin Valley Health Center 59 Bangor Street Houlton, Maine 04730

Katahdin Valley Health Center's (KVHC) Dental Clinics located in Millinocket and Houlton provides a full range of diagnostic and preventive dental care as well as restorative, oral surgery, endodontic, periodontal and emergency palliative treatment for children and adults. Mainecare and other dental insurances are accepted and a sliding fee discount scale is available based on federal poverty guidelines and household income. KVHC is a Federally Qualified Health Center who provides high quality care to all community members including low income, uninsured and the under-insured.

Penobscot Community Dental Clinic (Please note restrictions)

1048 Union Street, Suite 4 Bangor, ME 04401

The Penobscot Community Dental Clinic is administered by Penobscot Community Health Center (PCHC), and serves primarily children and adults from Penobscot and Piscataquis Counties on a sliding fee basis. MaineCare eligible persons are welcome. A range of preventive, extraction, and restorative services are available. The clinic is funded through federal and foundation grants.

Hours: Monday - Friday 7:30 AM to 6:30 PM

Walk in for Emergency treatment and clinic hours are 8:00 am to 4:00 pm

We have added a new dental center:

<u>Penobscot Community Dental Clinic</u> (Please note restrictions)

242 Brunswick Street Old Town, ME 04468

Tel: 207-945-5247 Ext. 763

The Penobscot Community Dental Clinic is administered by Penobscot Community Health Center (PCHC), and serves primarily children and adults from Penobscot and Piscataquis Counties on a sliding fee basis. MaineCare eligible persons are welcome. A range of preventive, extraction, and restorative services are available. The clinic is funded through federal and foundation grants.

Hours: Monday - Friday 7:30 AM to 6:30 PM

Walk in for Emergency treatment and clinic hours are 8:00 am to 4:00 pm

Piscataquis County

Resources

See Section III- Other Resources

Sagadahoc County

Program Description

Jessie Albert Dental & Orthodontic Center

171 Congress Avenue Bath, ME 04530

Tel: 443-9721 or 1-888-304-8020

Fax: 443-9722

Clinicians at the Jessie Albert Dental & Orthodontic Center now treat adults as well as children from all over the State of Maine. Dental procedures performed at the Center include dental cleanings, fillings, root canals, crown and bridge work, and extractions. Nitrous oxide is available if needed and there is also a practicing orthodontist on site. Most dental insurances are accepted including MaineCare. Patients under the age of 21 who do not receive financial assistance are billed according to a sliding fee scale. The Center is administered by Catholic Charities of Maine and supported by federal and state funds, towns, and private sources.

Hours Monday – Thursday, 7:30 AM to 5:00 PM Friday, 7:30 AM to 4:00 PM

Somerset County

Resources

Bingham Area Dental Center 237 Main Street Bingham, ME 04920 Telephone: 207-672-3519

Website: www.binghamchc.org

Website: www.binghamchc.org

The Bingham Area Dental Center in Somerset County is located in the Bingham Area Health Center, one of 11 federally qualified health centers administered by HealthReach Community Health Centers. The Center serves adults and children and accepts both commercial insurance and MaineCare. In addition, an affordable care program is offered for uninsured residents who meet income guidelines. A comprehensive range of preventive and restorative services is provided.

Hours: Monday – Thursday 7:00 AM – 4:30 PM.

Program Description

Waldo County

Waldo County Dental Project P.O. Box 130, 9 Field Street, Suite 305 Belfast, ME 04915-0130

Tel: 338-6809 ext 107

The Waldo County Dental Project (WCDP) is a voucher-based oral health program which works collaboratively with the community to enhance self-esteem and employability of Waldo County income eligible residents through access to affordable dental care. Services include general dentistry, exams, x-rays, simple restorations (fillings), extractions and limited denture needs. Clients will be referred to area dentists that collaborate with WCDP. Our services are offered to low income, uninsured residents of all ages. There is a waiting list for dental referrals. We have a strong "NO SHOW" policy that is strictly enforced because of our long waiting list.

Our fees are \$15 to \$20 (depending on income level) per dental visit to be paid in our office 7 days prior to the dentist appointment. Fees are used to offset the expense of dental procedures.

WCDP also offers dental hygiene clinics held monthly for cleanings, oral cancer screenings for adults, for children cleanings, fluoride treatments, and sealants are offered. Dental education is available to all age groups. Clinic fees are \$15.00 for adults to be paid on appointment date. Children's clinic appointments are free.

We are currently offering the following age groups the dental hygiene clinic services:

- Children: "No cavities For Me Clinic" 19 months to 17 years old.
- Adults: "Young Adults Clinic" 18 to 25 year olds.
- Adult/Seniors: "Active Adult/ Senior Clinic"50 +
- "HMHB (Healthy Mothers/ Healthy Babies) Clinic" for pregnant women of any age.

All other ages will be referred to a dentist or hygiene school at this time for cleanings as self pay patient.

Please call for more information about the Waldo County Dental Project.

Washington County

Resources

| Eastport Health Care, Inc. | 853-6001 |
|---|----------|
| Harrington Family Health Center, Harrington | 483-4502 |
| Regional Medical Center at Lubec | 733-5541 |

Program Descriptions

Eastport Health Care, Inc.

P.O. Box H, 30 Boynton Street Eastport, Maine 04631

Tel: 853-6001

Eastport Health Care (EHC) provides a full range of preventive and restorative services. EHC also offers Invisalign services. Two emergency appointments are available daily per first call basis beginning at 8:00am. EHC provides dental services to all patients regardless of their ability to pay. All insurances are welcome. A sliding fee is available for those whose family incomes meet EHC income guidelines.

Dental office hours:

Monday-Friday 8:00AM-5:00PM; including 4 days per week lunchtime appointments Tuesday evening until 6:00PM

Harrington Family Health Center

50 East Main Street Harrington, ME 04643

Tel: 483-4502

Contact Person: Bill Wypyski Jr., Administrator

The Harrington Family Health Center's dental department provides a full range of preventive and restorative services, with priority given to adults and children in Washington and eastern Hancock counties. Sliding fees are offered. MaineCare and private insurance are accepted.

Office hours: Monday – Thursday 7:30 AM to 4:30 PM,

Regional Medical Center at Lubec

43 South Lubec Road Lubec, ME 04652 Tel: 733-5541

Contact Person: Jane Bernier, DMD

The Regional Medical Center at Lubec dental office serves children and adults, providing family dental care with a full range of preventive and restorative service, including prosthetics and minor oral surgery. MaineCare and private insurance are accepted, and **a sliding fee scale is available** for those whose family incomes meet the Center's income guidelines. Sliding fee services are limited to patients within RMCL's service area. The services area includes Lubec, Whiting, Cutler, East Machias, Machias, Pembroke, Dennysville, and Edmunds. Under sliding fee, all preventive and emergency dental services are covered to the percentage of an individual's place on the Sliding Fee scale. All other services except for the following will be reduced to a minimum of 50% of the charge: Dentures, partial dentures, occlusal guards, bridgework, crowns, and denture repairs are not covered under the Sliding Fee Program. Dental services are also available on an emergency basis.

Office hours: Monday-Thursday, 8:00 AM to 5:00 PM

Tuesday: 8:00 AM to 8:00 PM.

York County

Resources

Community Dental – Biddeford York County Community Health Care 282-1305 490-6900

Program Descriptions

Community Dental – Biddeford

57 Barra Road Suite 3 Biddeford, ME 04005

Tel: 282-1305 Fax: 282-7351

Community Dental – Biddeford, located in the Robert G. Dodge Business Park on Rt. 11 in Biddeford, provides comprehensive preventive and restorative dental services as well as oral health education to children and adults. MaineCare and private insurance are accepted. An income based sliding fee schedule is available to uninsured residents of Community Dental's service areas in southern, central, and western Maine who meet the income guidelines.

Clinic Hours: Monday to Thursday: 7:00 AM to 5:30 PM Friday 8:00 AM to 4:30 PM

York County Community Health Care

P.O. Box 72 32 Patriot Lane Sanford, ME 04073

Tel: 490-6900 or 800-965-5762 [in York County]

York County Community Health Care is a program of York County Community Action Corporation providing dental, primary care, and mental health services. The Center's Dental Department provides a full range of preventive, restorative, emergency, and minor oral surgery care to individuals of all ages. A sliding fee discount is provided to persons who meet the Health Center's income guidelines. Families and individuals insured by MaineCare, private insurance, or Dirigo Health are welcome.

Office Hours: Monday to Thursday 8:00 AM to 6:00 PM; Friday 8:00 AM to 2:00 PM.

SECTION II. STATE-FUNDED ASSISTANCE PROGRAMS

Medical and dental benefits available through, Maine Department of Health & Human Services, Office of MaineCare Services.

A. General Information

MaineCare provides medically necessary benefits to eligible persons of all ages. Benefits are subject to policy regulations because they are funded with federal and state monies.

The following people may be eligible for medical benefits through MaineCare:

- Persons who receive Temporary Assistance to Needy Families (TANF)
- Persons who receive Supplemental Security Income (SSI)
- Families with dependent children
- Persons who are elderly, blind, or disabled
- Individuals under age 21
- Pregnant women
- Persons in need of nursing home care
- Persons who are in a foster home or boarding home

Applications for MaineCare are available at any DHHS office or by calling toll free 1-877-543-7669.

- After reviewing the application and circumstances, DHHS staff will determine eligibility.
- For the office nearest you, see the listing at the end of this section.
- Individuals having other health insurance such as Medicare or Anthem Blue Cross/Blue Shield may also be eligible for MaineCare.

Note: Dental Providers are not required to participate in MaineCare. They may choose to accept MaineCare members or not. MaineCare Member Services provides assistance in finding dental providers for MaineCare members. The telephone number is 1-800-977-6740.

See part B in this section for more information about benefits for individuals under age 21. Please note that MaineCare pays enrolled dental providers directly for covered benefits. Providers cannot charge members for the difference between their usual fee and the MaineCare payments for covered benefits. They can charge for non-covered services.

B. MaineCare Dental Services for Children and Young adults (under age 21)

- Children and young adults under age 21 are covered for preventive, routine, and some specialized dental services.
- MaineCare Member Services helps to obtain dental services through the EPSDT Program (Early Periodic Screening, Diagnosis Treatment).
- Member services can help with getting transportation, setting up medical and dental appointments, finding a physician or a dentist, and answering questions about MaineCare benefits.
- For more information call Member Services toll-free at 1-800-977-6740 (TDD/TYY: 1-800-977-6741).

For more information, or to get an application for MaineCare contact the DHHS office nearest you (see list), or phone toll-free at 1-877-543-7669. You can also visit the Department of Health & Human Services website at http://www.maine.gov/dhhs/DHSaddresses.htm

C. MaineCare Dental Benefits for Members age 21 and over:

- MaineCare covers treatments to relieve pain, eliminate acute infection and/or prevent imminent tooth loss for members age 21 and over. For example, if an individual has a tooth that is causing pain, MaineCare will pay for either treatment and restoration or extraction of that tooth. Prior authorization may be needed for certain procedures.
- Medically necessary treatment for periodontal disease is covered in cases of acute necrotizing ulcerative gingivitis (A.N.U.G.), a particularly severe infection. Prior Authorization is not required when this diagnosis is justified.
- With prior authorization, other services may be covered if justification of medical necessity and cost effectiveness is submitted to the Prior Authorization Unit. The cost of dental services must be cost-effective when compared to the costs of ongoing medical care, which exist or may develop as a result of the need for the requested dental services.

For more information:

- Providers may contact the Provider Relations Unit at the Bureau of Medical Services at 1-800-321-5557.
- MaineCare members may call Member Services at 1-800-977-6740.

REGIONAL OFFICES OF THE

DEPARTMENT OF HEALTH & HUMAN SERVICES

35 Anthony Ave OIAS – SHS #11 **Augusta 04330-0011**

Tel: 624-8000

Toll Free: 800-452-1926

396 Griffin Rd **Bangor 04401** Tel: 561-4100

Toll Free: 800-432-7825

208 Graham Street **Biddeford 04005** Tel: 286-2400

Toll Free: 800-322-1919

392 South Street **Calais 04619** Tel: 493-4000

Toll Free: 800-622-1400

30 Skyway Drive –Unit 100

Caribou 04736 Tel: 546-3444

Toll Free: 800-432-7366

17 Eastward Lane **Ellsworth 04605** Tel: 667-1600

Toll Free: 800-432-7832

114 Corn Shop Lane **Farmington 04938** Tel: 778-8400

Toll Free: 800-442-6382

137 Market St **Fort Kent 04743**

Tel: 834-7700

Toll Free: 800-432-7340 TDD 1-800-606-0215 11 High Street **Houlton 04730** Tel: 532-5000

Toll Free: 800-432-7338 TDD 1-800-606-0215

200 Main Street **Lewiston 04240** Tel: 795-4300

Toll Free: 800-432-7846

38 Prescott Drive **Machias 04654** Tel: 255-2000

Toll Free: 800-432-7520

161 Marginal Way **Portland 04101** Tel: 822-2000

Toll Free 800-432-7520

91 Camden Street-Suite 103

Rockland 04841 Tel: 596-4200

Toll Free: 800-432-7802

890 Main Street - Suite 208

Sanford 04073 Tel: 596-4200

Toll Free: 800-482-0790

98 North Street Suite 10 **Skowhegan 04976** Tel: 474-4800

Toll Free: 800-452-4602

243 Main Street- Suite 6 **South Paris 04281-9901**

Tel: 744-1200

Toll Free: 888-593-9775

SECTION III. - OTHER RESOURCES

Resources

American Indian/Alaska Native Tribal Programs

Aroostook Band of Micmacs - Micmac Service Unit, Presque Isle

Houlton Band of Maliseet Indians, Houlton

Passamaquoddy Tribe of Indian Township, Princeton

Passamaquoddy Tribe of Pleasant Point, Perry

Penobscot Indian Nation, Old Town

Area Agencies on Aging

Aroostook Area Agency on Aging, Presque Isle

Senior Spectrum, Central Maine, Agency on Aging, Augusta

Eastern Area Agency on Aging, Brewer

Southern Maine Agency on Aging, Portland

Western Area Agency on Aging, Lewiston

State Agencies:

Maine Department of Health & Human Services, Oral Health Program, Augusta

Maine State Board of Dental Examiners, Augusta

Maine Dental Association, Manchester

Other Resources:

Donated Dental Services Program

Rural Community Health Centers (general)

Senior - Dent

State - wide Resources

Other Suggestions

Program Descriptions

American Indian/Alaska Native Tribal Programs

The following tribal programs located in Maine currently offer direct and/or referral medical or dental services for registered members of federally recognized American Indian/Alaska Native tribes. These are tribally directed programs, and each may differ significantly in eligibility requirements and ability to provide services. Contact should be made with the individual program's Health Administrator to determine the specific services available.

Micmac Service Unit

8 Northern Road

Presque Isle, ME 04769

Tel: 764-1792

The Micmac Family clinic will service the primary health care needs of eligible tribal members living in Aroostook County. Please call for current information regarding eligibility for services.

Houlton Band of Maliseet Indians

Tribal Health Program 88 Bell Road – Suite 2 Littleton ME 04730

Physical Location: 12 Clover Circle, Houlton ME

Tel: 532-4229 or 1-888-594-8272

Clinic available with direct health services: Monday - Thursday: 8:00 AM to 4:00 PM.

Friday: 7:00 A.M. - 1:00 P.M.

Dental services through contract providers: Must be a member of a federally recognized Indian

Tribe.

Passamaquoddy Tribe of Indian Township

Indian Township Health Center P.O. Box 97 Princeton, ME 04668

Tel: 796-2322 (clinic)

Email: djohnson@nspit.nashville.ihs.gov

Direct medical, dental care, contract referral for qualified federally recognized Native

Americans.

Passamaquoddy Tribe of Pleasant Point

Pleasant Point Health Center P.O. Box 351 Perry, ME 04667

Tel: 853-0644 (health center)

Email: ctaylor@nsppp.nashville.ihs.gov

The Passamaquoddy Tribe of Pleasant Point accepts any federally recognized Native American. Direct medical and dental care services can be received at Pleasant Point Health Center with correct identification.

Penobscot Nation Health Department

23 Wabanaki Way Indian Island

Old Town, ME 04468

Tel: 817-7400

Direct medical and dental care for federally recognized Native Americans, plus contract referral care for eligible tribal members.

Area Agencies on Aging

Area Agencies on Aging may be able to provide assistance in locating sources of dental care. They also determine eligibility for Senior-Dent, a program that offers dental care to low-income elderly persons at reduced fees. See page 25 for a description of Senior-Dent.

Aroostook Area Agency on Aging

(Aroostook County) One Edgemont Dr., Ste. B Presque Isle, ME 04769

Tel: 764-3396 or 1-800-439-1789 Office Hours: 8:00 AM to 4:30 PM

Spectrum Generations - Central Maine's Area Agency on Aging

(Kennebec, Somerset, Knox, Lincoln, Waldo and Sagadahoc Counties)

One Weston Court, P.O. Box 2589

Augusta, ME 04338-2589

Tel: 623-0764 or 1-800-282-0764 Office Hours: 8:00 AM to 4:30 PM

TTY: 1-800-464-8703

Web site: www.spectrumgenerations.org

Eastern Area Agency on Aging

(Penobscot, Piscataquis, Washington, and Hancock Counties)

450 Essex Street Bangor, ME 04401

Tel: 941-2865 or 1-800-432-7812

Fax: 941-2869

Office Hours: 8:00 AM - 4:30 PM

Website: www.eaaa.org

Southern Maine Agency on Aging

(Cumberland and York Counties)

Contact person: Ask for a Resource Specialist

136 US Route 1

Scarborough ME 04074

Tel: 396-6500 or 1-800-427-7411

Fax: 883-8249

Office Hours: 8:00 AM to 4:30 PM Email general mail box: info@smaaa.org

Seniors Plus - Aging and Disability Resource Center

(Androscoggin, Franklin, and Oxford Counties)

8 Falcon Road, P.O. Box 659 Lewiston, ME 04243-0659

Tel: 795-4010 or 1-800-427-1241 Office Hours: 8:00 AM to 5:00 PM Website: www.seniorsplus.org

Maine Department of Health & Human Services, Oral Health Program

11 State House Station Key Plaza, 5th Floor Augusta, ME 04333-0011

Tel: 287-3121 Fax: 287-7213

The Oral Health Program cannot provide clinical dental services or financial assistance. However, dental health information and limited information and referral services are provided. For questions about using this directory, contact the Program.

Maine State Board of Dental Examiners

143 State House Station Augusta, ME 04333-0143

Tel: 287-3333

The Board of Dental Examiners can provide information on the Maine State Dental Practice Act and licensure of dentists, dental hygienists, dental radiographers, and denturists. This Board also handles complaints regarding these professionals.

Maine Dental Association

P.O. Box 215

Manchester, Maine 04351

Tel: 622-7900: Fax: 622-6210

Contact Person: Frances Miliano, Executive Director

The Association does not provide clinical services, financial assistance, or direct referrals. Only information on the Association's programs and activities are provided.

Donated Dental Services Program

This program offers free comprehensive dental care to needy disabled, aged and medically compromised individuals by dentists who volunteer their services. The program serves disabled and elderly people who cannot afford needed treatment and have no other way of getting help. Each person's condition must be severe enough to prohibit or significantly limit gainful employment, and they must need extensive treatment rather than only a cleaning or check-up. In addition, they can neither afford dental care nor get it through other programs. Each patient receives services through this program only once. When all needed work is completed, the case is closed. Patients are restored to oral health, but they are responsible for maintaining it.

The Donated Dental Services Program is sponsored by the Maine Dental Association, partially funded by the Maine State Legislature, and administered through a contract with the National Foundation of Dentistry for the Handicapped. For additional information, and to receive an application, contact the DDS Program referral coordinator at 1-800-205-5615.

Rural and Community Health Centers

Community health centers also known as **Federally Qualified Health Centers** (FQHC) may be able to assist individuals in obtaining dental care through agreements with local providers or other arrangements. Each health center has its own policies and procedures.

All FQHC provide a sliding fee scale for low income, uninsured patients.

For information about a specific community health center, call the center directly, or contact the

Maine Primary Care Association 73 Winthrop Street, Augusta, ME 04330 Tel: (207) 621-0677. Web-site www.mepca.org

Several community health centers provide clinical dental services on site. Those who provided information are listed in this directory by region with the other services in their area.

Senior-Dent

Senior-Dent is a Maine Dental Association program that offers comprehensive dental care to low-income elderly persons at reduced fees. Maine citizens who are age 62 and older, with no dental benefits under private insurance plan or the MaineCare program and whose annual income qualifies them for Maine's Low-Cost Drug program, are eligible to enroll in Senior-Dent. Persons who qualify for Senior-Dent will receive a **minimum discount of 15 percent** from the usual and customary fees of participating dentists on all dental services.

Maine's Area Agencies on Aging can provide further information about Senior-Dent and can determine if an individual is eligible to receive dental care at reduced fees. For more information, contact the nearest Agency (see page 23 for list).

State-wide Resources

By state-wide resources, we mean those that **may not impose geographic or residence restrictions** as a condition for receiving services. To our knowledge, the clinics, health centers and agencies listed below may see any Maine resident, regardless of where he or she lives. However, they may not offer out-of-area patients a sliding fee scale, or may otherwise limit services; for example, they may accept MaineCare but otherwise have restrictions, or see only children. **Be sure to ask about any restrictions** with a potential service provider at the time an appointment is being made.

| Bucksport Regional Health Center | p. 6 |
|---|-------|
| Caring Hands of Maine Dental Center | |
| The Community Dental Center, Waterville | p. 8 |
| Eagle Lake Health Center, Eagle Lake | p. 3 |
| Harrington Family Health Center, Harrington | p. 16 |
| Health Access Network Family Dental Care | p. 12 |
| Kennebec Valley Dental Coalition (The Community Dental Center WTVL) | p. 8 |
| Kennebec Valley Dental Center, Inc | p. 9 |
| MaineCare Member Services | p. 18 |
| Regional Medical Center, Lubec | p. 16 |
| Strong Dental Center, Strong | p. 5 |
| The Maine Coast Community Dental Center | p. 7 |
| University of New England, Dental Hygiene Dept., Portland | p. 4 |
| University College, Bangor, Dental Health Program | p. 11 |
| York County Community Health Center | p. 17 |
| | |

Preventive Dental Hygiene programs offer a range of preventive services provided by registered dental hygienists practicing under Public Health Supervision status. They provide services via contracts and other arrangements with schools, Head Start, WIC agencies, other community agencies such as Boys & Girls Clubs. They include but may not be limited to these organizations:

- TFI (Tooth Fairy, Inc.). Lewiston, Auburn, and the Oxford Hills Region 207-754-8487
- <u>Tooth Fairies, Inc.</u>- primarily Southwestern Maine 207-998-3500
- <u>Tooth Protectors, Inc</u> s- based in Scarborough, will travel throughout Maine 207-513-1111 or email Kelly@toothprotectors.org
- Maine Dental Health Out-Reach, Inc. based in Winthrop, works with surrounding school systems 207-377-7003

Other Suggestions

Other sources of help in finding dental services include public health or community health nurses, local hospitals, other health providers, or health and social services agencies in the area. Staffs at these agencies often have the best knowledge about what is currently available; for example, they often know who might be accepting new MaineCare patients. For those people who cannot afford to pay "out of pocket," finding a way to pay for dental services is difficult. Options for financial assistance currently are extremely limited. Here are some suggestions:

- Town health officers and/or town health councils, where they are active, can be asked for assistance in special circumstances.
- Local service clubs (such as the Kiwanis or Lions, etc.) can be approached about funding in individual cases.
- Town managers or town welfare directors should be asked about covering dental services under the General Assistance program.
- If individuals are currently receiving other kinds of services (vocational rehabilitation, welfare, employment training, etc.), the outreach worker or social worker should be consulted to find out if dental care can be provided or funded as part of those services.

Acknowledgments

The agencies and programs listed in this directory are gratefully acknowledged for their assistance. Material compiled and prepared by Oral Health Program staff.

The Department of Health and Human Services (DHHS) does not discriminate on the basis of disability, race, color, creed, gender, age, or national origin, in admission to, access to or operations of its programs, services, or activities or its hiring or employment practices. This notice is provided as required by Title II of the Americans with Disabilities Act of 1990 and in accordance with the Civil Rights Acts of 1964 as amended, Section 504 of the Rehabilitation Act of 1973 as amended, the Age Discrimination Act of 1975, Title IX of the Education Amendments of 1972 and the Maine Human Rights Act. Questions, concerns, complaints, or requests for additional information regarding the ADA may be forwarded to the DHHS' ADA Compliance/EEO Coordinator, State House Station #11, Augusta, Maine 04333, 207-287-4289 (V) or 207-287 3488 (V), TTY: 800-606-0215. Individuals who need auxiliary aids for effective communication in programs and services of DHHS are invited to make their needs and preferences known to the ADA Compliance/EEO Coordinator. This notice is available in alternate formats, upon request.

